

CAPITA



One Analytics Release Notes

June 2018



Revision History

Version	Published on
June 2018 - 1.0	29/06/2018

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www.capita-one.co.uk

Contacting One Application Support

You can log a call with One Application Support via the Customer Service tool available on [My Account](#).

Providing Feedback on Documentation

We always welcome comments and feedback on the quality of our documentation including online help files and handbooks. If you have any comments on any aspect of our documentation, please email:

onepublications@capita.co.uk

Please ensure that you include the document name, version and aspect of documentation on which you are commenting.

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Document Purpose

These release notes are provided to users to detail the enhancements and resolutions included with the One Analytics June 2018 release. Each release contains all fixes and enhancements issued since the previous release. Instructions for downloading the latest release installation media are also included.

Should you have any questions about the implementation, testing, or user impacts of the changes listed in this document, please contact:

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Upgrading the Software

Compatibility with Capita One

The One Analytics June 2018 release is designed to be compatible with the following versions of the Capita One system:

- 3.64
- 3.65

If you are running an older version of Capita One we recommend that you upgrade to at least the 3.64 release prior to installing this update.

Compatibility with Tableau

The One Analytics June 2018 release is designed to be compatible with Tableau 10.5.

If you have not upgraded the Tableau components of One Analytics to Tableau 10.5 (included as part of the March 2018 release), you must do so as part of this upgrade. The Tableau 10.5 download link and password are available from the One Analytics May 2018 My Account posting:

<https://myaccount.capita-cs.co.uk/Notifications/one-education-one-analytics-march-2018-release/>

Software Distribution

The One Analytics June 2018 release is available as a download only. Links to the self-extracting installation files are included below. One Co-ordinators will be emailed with the password to enable them to unzip the installation media.

The installation files for the One Analytics June 2018 release are available via the following link:

<http://dl.capitasolus.co.uk/onedownloads/OA-2018-May.exe>

Changes in the New Release

Updated Data Sources

The following data sources have been updated in this release:

- Activity & Comms Log
- Admissions & Transfers
- Attainment
- CSS Involvement & Comms Log
- Early Years
- Exclusions
- Provision & Comms Log
- SEN, Provision & Comms Log
- Youth Justice

Note: The changes made to the data sources were as a result of maintaining information where a Person or Student had been deleted from One Education, no additional content has been added in this release.

Resolved and Known Issues

Resolved Issues

GIS – Imported custom shape information is deleted when the ‘OA - Core’ ETL job is processed

The One Analytics Import Tool provides the ability to import custom shape information directly into the Data Warehouse. This information is referenced in the ‘OA – GIS’ ETL job and enables customers to visualise information by local shapes.

The ‘OA – Core’ ETL job is deleting all of the information from the table in which the GIS shape information is stored (GISShapeData dimension), and therefore the next time the ‘OA – GIS’ ETL is processed, the ability to analyse by local shapes is lost.

The affected code has been reviewed to ensure that the data is no longer deleted. This means that once data has been imported and the ‘OA – GIS’ ETL has been processed, the data won’t be deleted thus allowing the continual analysis of local shapes.

EHCP / SEN Field values not correct where a Student or Person has been deleted from source

When a student or Person is deleted from One Education their associated information should remain within One Analytics as it did prior to the record being deleted. However, for the fields noted below, the values were not correctly calculated due to the information being referenced from the ‘Staging’ area of the One Analytics Database.

- SEN Statement Ever
- SEN Statement Now
- SEN Statement or EHCP Ever
- SEN Statement or EHCP Now

The issue found has been fully investigated and all affected models have been corrected to maintain the field values as they were prior to the record being deleted from One Education.

EY Information not populated correctly where a Student has been deleted from One Education

When a student record was deleted from One Education, all of the information is deleted in the staging area. This resulted in different information being available in One Analytics.

It was found that this issue was restricted to Portal Headcount information only. The issue has been fully investigated and the EY model is now populated strictly from the Dimension data warehouse tables.

Known Issues

Address not anonymised where a Student has been deleted from One Education but not through the Archive & Delete routine

Within One Education and the v4 Rich Client or V4 Online a student record can be deleted, and as a result the student attribute information would be removed from the system. However, a Person record would remain within One Education, unless the record was deleted through the Archive & Delete process where the whole record is deleted from the system.

The models below can have references to a Person or Student, and as a result the Address information is currently referenced from the PersonAddressHistory dimension only. This is incorrect where the subject is a Student, as dimension 'StudentAddressHistory' should be referenced.

When a student is deleted, the address information in dimension 'StudentAddressHistory' is anonymised to ensure the exact detail of the address are no longer known. However as detailed above the noted models do not currently reference this dimension where the subject is a student.

- Activity & Comms Log
- CSS Involvement & Comms Log
- Provision & Comms Log
- SEN, Provision & Comms Log

This could result in the full address being displayed in a visualisation should it be granular enough. The seriousness and sensitivity of this issue is fully understood with regards to GDPR, and so the plan is to resolve it in the July 2018 release.